

Symantec Helps NHS Trust to Enable Secure Mobile Working for 4,500 Medical Staff



Symantec has announced that its Mobile Management system (MMS) is being used to enable secure mobile working at The Royal Liverpool and Broadgreen University Hospitals NHS Trust, one of the largest and busiest hospital trusts in the North of England. The 4,500 medical staff now have instant access to healthcare history, medical images, medical notes and more, at the patients' bedside. Staff can now work more efficiently and productively, helping the Trust save valuable time and money, and resources can be used more effectively and enables faster decision making.

All this comes on top of the highly successful implementation of Symantec's data loss prevention and endpoint security solution, which is lowering the cost of managing security by 25 percent, while simultaneously enabling the Trust to reliably identify, monitor, and protect its data.

Challenges

The Trust wanted to enable mobile working, allowing staff to be more productive by having access to patient and clinical data at the patients' bedside, however it remained imperative to comply with legislative requirements for secure processing of patient data. It was also key for IT management to be streamlined, making it easier to use and administer as well as reducing the cost of managing IT security.

The Solution

Symantec Mobile Management supports MDM in three key ways:

1. The technology enables the devices to access key hospital assets (emails, calendars and the electronic patient healthcare record) helping make life saving critical, decisions quickly
2. It secures the device's data, activating appropriate password and access controls (separation between healthcare data and personal data)
3. Symantec Mobile Management supports all the deployed devices from one central point of control, making management easy and secure

James Norman, Director of Information Management & Technology, The Royal Liverpool and Broadgreen University Hospitals NHS Trust said, "We wanted our consultants to make immediate decisions aimed at enhancing the quality of patient care and improving outcomes, so our strategy was to allow the data to move with them. Our MDM strategy means, when a patient moves between wards the data goes with them letting the medical staff work more efficiently, freeing up more time for consultative advice."

For more information, please visit: www.symantec.com

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