

## Scott Burton and Shannon Drotning Join PHP Leadership as Market Presidents



Providence Health Plan (PHP) is pleased to announce exciting expansions to its executive leadership team, following a year of upward growth. [Scott Burton](#) has been named as Market President, Commercial and [Shannon Drotning](#) has been named as Market President, Consumer and Specialty. Both Burton and Drotning were promoted internally due to demonstrated success in supporting PHP's growth in the Pacific Northwest and West Coast.

"Both Scott and Shannon are established and successful leaders in their market segments, but most importantly, they exemplify our core organizational values and are dedicated to our Promise to know, care for, and ease the way for members, customers, and producers," said Brad Garrigues, Chief Sales and Underwriting Officer at Providence Health Plan. "Ultimately, our goal is to bring high-quality, affordable healthcare to more people. With Scott and Shannon as members of our executive leadership team, PHP is demonstrating our commitment to keep the voices of our customers, members and partners at the heart of our business."

In 2022, PHP expanded coverage to several new markets, serving hundreds of thousands of members across the region. This year, PHP also hired new [Chief Information Officer Michael Mathias](#) and [Chief Operating Officer Cheryl Morrison-Bornstein](#). This came on the heels of several [new digital partnerships](#) and other offerings. As PHP continues to expand its reach, Burton and Drotning will play a critical role in the organization's growth and realization of its commitment to enhancing community health through innovative programs and offerings.

Scott Burton, who joined PHP earlier this year as Vice President of Growth Strategies, has been instrumental in the growth of core PHP business and engagement with channel partners. In this new role, Scott is responsible for state and regional commercial sales and growth strategies, leading the Sales and Account Services teams and managing operations of all health plan commercial business. He brings more than a decade of health care experience designing and implementing new business development strategies. He is an active member of the Portland community and serves as a board member and past chair of The Children's Cancer Association, a Portland-based nonprofit that provides digital at home and in-hospital access to music medicine for critically ill children.

Shannon Drotning has led the health plan's Medicare and Individual lines of business since September 2019, though she began her career at PHP as a customer service representative in 1994. She brings over two decades of experience working with producers and community members to navigate the complexities of Medicare, Medicaid, and Individual insurance. Under her leadership, PHP has successfully expanded services for members, including Medicare Advantage and Medicare Advantage Group. In this new role, Shannon is responsible for state and regional consumer and specialty sales and growth strategies, as well as overseeing the consumer lines of business across the organization.

Source: [Providence Health Plan \(PHP\)](#)

Published on : Thu, 8 Dec 2022