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Rafael Beyar



[Rafael Beyar](#)

*****@**rambam.health.gov.il

Chief Executive Officer & Director
General Rambam Health Care
Campus

Women's Division/Dr Phillip
and Sara Gotlieb Chair
Professor of Medicine and
Biomedical Engineering,
Technion-IIT
Haifa, Israel

[LinkedIn](#) [Twitter](#)

Chief Executive Officer & Director General Rambam Health Care Campus Women's Division/Dr Phillip and Sara Gotlieb Chair Professor of Medicine and Biomedical Engineering, Technion-IIT , Israel

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Success is not final. Failure is not fatal. It is the courage to continue that counts -Winston Churchill

What is your top management tip?

My top management advice for managers and directors of hospitals is to be able to look at the eyes of our patients. The hospital director should directly communicate with the patients and understand their needs. As a clinician, a cardiologist, I do that on a regular basis.

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