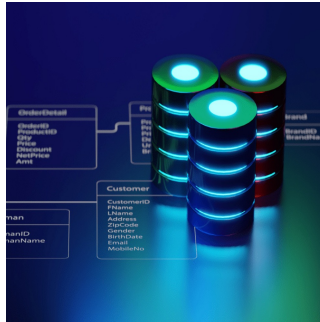


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## Overcoming Digital Transformation Barriers in Healthcare



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The healthcare industry is undergoing a critical shift towards digitalisation, driven by the need to improve patient care, operational efficiency, and reduce administrative burdens. Yet, despite heavy investments, many healthcare providers find the path to successful digital transformation fraught with challenges. According to EdgeVerve CEO, Sateesh Seetharamiah, healthcare organisations face economic pressures, technological limitations, and fragmented data systems that hinder the realisation of digitalisation's full potential.

### Market Pressures and Technological Challenges

Healthcare providers today are grappling with many external pressures, such as economic headwinds, supply chain issues, and outdated technologies. Additionally, they face competition from new players entering the healthcare market. This is compounded by staffing shortages, which further complicate efforts to digitalise. Clinically, the rise of chronic illnesses due to ageing populations adds another layer of complexity. As healthcare systems attempt to cope with these demands, many find themselves stuck in a "limbo" where digital investments fail to deliver the expected results. Leaders are often left frustrated, with nearly half reporting no positive return on their digital investments.

### The Impact of Data Silos

One of the most significant obstacles to digital transformation in healthcare is the existence of data silos. These isolated data systems prevent seamless communication across departments, hindering the ability to integrate digital solutions effectively. As a result, healthcare organisations are unable to fully utilise data or enhance patient care, leading to gaps in clinical narratives and operational inefficiencies. Moreover, the lack of connectivity caused by these silos leads to diagnostic errors and reduced clinical productivity. For digital transformation to succeed, breaking down these silos and fostering an integrated data environment is crucial.

### Adopting a Platform-Centric Strategy

To overcome these challenges, Sateesh advocates for a platform-oriented strategy that enhances connectivity across systems, processes, and data. By prioritising AI and automation, healthcare organisations can augment human capabilities, improving patient care and operational efficiency. Emerging technologies with clear use cases are essential to ensure digital investments drive measurable business success. Furthermore, refining partner ecosystems through strategic platforms can improve transparency and accountability. This interconnected approach allows healthcare organisations to streamline operations, enhance partnerships, and foster innovation, positioning them for future growth in the digital landscape.

### Conclusion

The road to digital transformation in healthcare is undoubtedly complex, with barriers such as economic pressures, outdated technologies, and data silos hindering progress. However, by adopting a platform-centric approach and leveraging AI, automation, and strategic partnerships, healthcare organisations can unlock the full potential of digitalisation. Success stories across the industry demonstrate that standardised, scalable digital solutions can revolutionise healthcare, ultimately improving patient outcomes and operational efficiency. To thrive in the evolving digital healthcare landscape, organisations must focus on creating an integrated, data-driven ecosystem that fosters growth, agility, and innovation.

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