

## New IT Resource for Safety-net Primary Care



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Primary Care Information Network (<https://www.pcin.org>) is a new online resource intended to help improve practices of safety net primary care providers. The website features a library of tools and resources — all of which are free to download — that can help providers tackle issues such as scheduling workflows, care coordination and management, and health IT.

The site also provides forums to discuss best practices and challenges in transforming care.

PCIN is a programme of the Primary Care Development Corporation (PCDC), a New York City-based organisation that promotes primary care access and improvement in underserved communities. Much of the content comes from tools PCDC has developed, while other resources, including the section on HIV protection, are from “peers” such as the New York City Department of Health and Mental Hygiene’s Primary Care Information Project. PCDC encourages organisations to share resources through PCIN.

“Primary care is being called upon to play a central role in coordinating patient care, improving health outcomes and lowering costs,” said PCDC CEO Ronda Kotelchuck. “With healthcare transformation efforts underway, particularly among safety net providers, PCIN can help providers improve their practices so they can fully participate in this rapidly evolving healthcare environment.”

PCIN’s Discussion Forums connect providers, experts and other stakeholders, enabling them to share experiences on these and other topics with other healthcare providers and industry experts.

PCIN is freely available to anyone and only requires registration for users who wish to comment on specific resources or take part in discussions.

“PCIN is a terrific resource for health centres like Open Door. The tools on care coordination are so relevant in today’s healthcare environment,” according to Andrea Beltran Ruggiero, Director of Care Coordination and Wellness Initiatives at Open Door Family Medical Center, a federally qualified health centre based in Ossining, New York.

Source and image credit: [Primary Care Development Corp.](#)

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