

KLAS Latin America 2021 Performance Report: Agfa HealthCare Leads Spanish Market

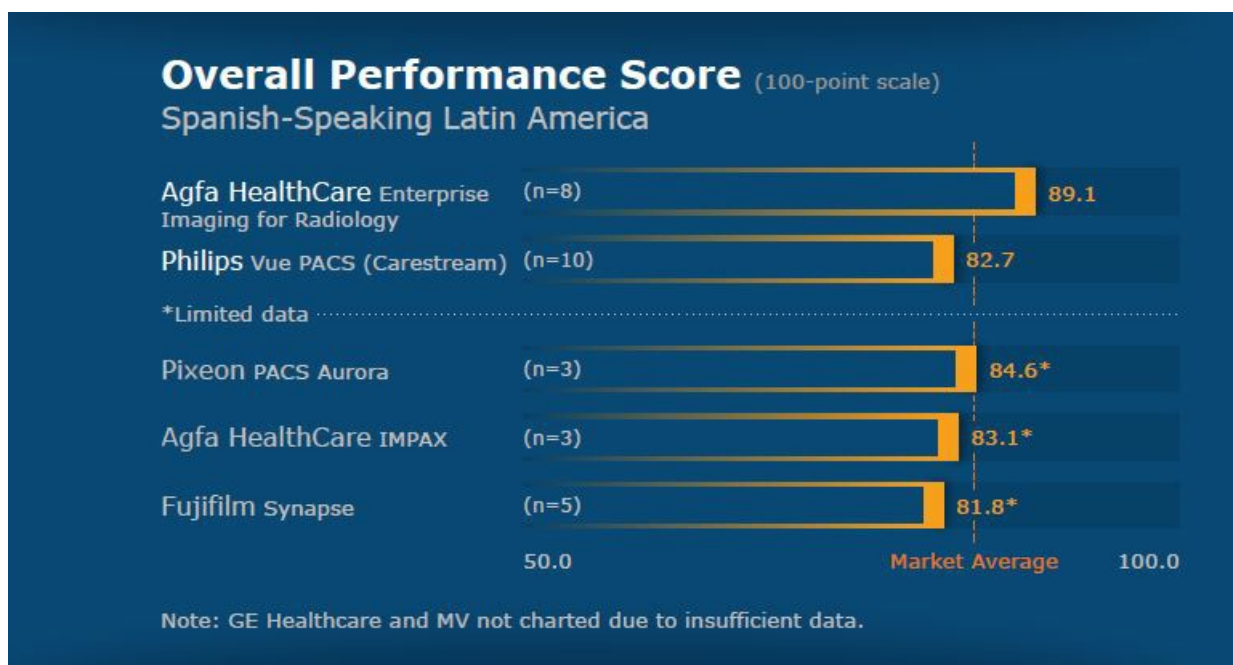


We are very proud to share that by scoring above industry average on all surveyed aspects, Agfa HealthCare receives high overall score for its Enterprise Imaging for Radiology Platform in Spanish-Speaking Latin America. As such the platform sets the performance bar for this region.

Agfa HealthCare scores above industry average on all surveyed aspects

- Delivery of new technology
- Driving tangible outcomes
- Executive involvement
- Quality of Implementation
- Overall product quality
- Likely to recommend

Resulting in highest overall score in Spanish-Speaking Latin America.



The KLAS report highlights that “Agfa has delivered well and that in particular implementations have earned near-perfect ratings. Customers say implementations are structured and managed well and there is continuity between the implementation and support staffs.

Implementation & Training Ratings (1–9 scale)

Spanish-Speaking Latin America



Note: GE Healthcare and MV not charted due to insufficient data.

Migrating to a new platform is not without challenges, and Agfa addresses this by providing strong training. After the implementation, Agfa continues to deliver top-notch support, working with customers to quickly address concerns and provide great follow-up. "

"We implemented the system recently, and the implementation was the best implementation I have had in my career. Agfa's team worked closely with us to understand our needs and to help us improve our processes. We are very happy with Agfa, and the implementation was an important shift in our organization. "

Comment by one of the interviewed IT Directors.

[Access the full report](#)

For more on the Enterprise Imaging Platform, [visit the Agfa HealthCare website](#).

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