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### Italy

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#### Medical Certificates Online in Friuli Venezia Giulia

The Italian Autonomous Region of Friuli Venezia Giulia (FVG) represented by its regional agency for health has signed with the Italian Workers' Compensation Authority (Inail) a protocol agreement aimed at implementing the "medical eCertificate service". The latter will enable the direct transmission by electronic means of one's medical certificates to the information system of Inail.

The service will first be activated for a small number of General Practitioners. This is part of a wider agreement made between the two groups to improve the services delivered to the citizens of the Region through online data and information sharing.

Once the service becomes operational, citizens will no longer have to hand in their medical certificates at the Inail counters. Every time GPs will issue a medical certificate following a work-related accident or illness, the certificate will immediately be stored in the Inail information system. Likewise, citizens holding a National Services Card (CNS) will be able to view online all their medical certificates.

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