

HSS Appoints Mary E. Cassai, RN to Executive Vice President, Chief Operating Officer



World Leader in Musculoskeletal Health Taps Acclaimed Leader of Large-Scale Operations to Enable High-Quality Performance, Accelerating Growth & Transformation

Hospital for Special Surgery (HSS) announced the appointment of **Mary E. Cassai, MPA, BSN, RN, NEA-BC**, to Executive Vice President and Chief Operating Officer, following a nationwide search. Founded in 1863, HSS is the world's leading academic medical center specialized in orthopedics, rheumatology and related disciplines. HSS is ranked No. 1 in orthopedics worldwide by Newsweek, and nationwide by US News & World Report.

Cassai will join HSS on August 14, reporting to President, Surgeon-in-Chief (SIC) and Medical Director Bryan T. Kelly, MD, MBA. Dr. Kelly will add the title of Chief Executive later this year, with completion of phased transition with Louis A. Shapiro who is retiring from HSS following 17 years as president and CEO. At that time, Dr. Kelly will be succeeded as SIC and Medical Director by Douglas E. Padgett, MD, who joined HSS as a Resident in 1985 as a decorated Battalion Surgeon in U.S. combat operations.

Cassai joins HSS from New York-Presbyterian, one of the world's largest hospital systems, where during her 16-year tenure she advanced from an entry-level nursing position to the role of Senior Vice President of Perioperative Services, in which she was responsible for thousands of staff across 11 campuses, including 172 operating rooms. She also led design and implementation for operational innovation and transformation, including the system's vast and dynamic response to the COVID-19 crisis as well as changes to methods and systems leading to higher performance. Cassai received a Bachelor of Science degree in Nursing from Long Island University, a Master of Public Administration degree from New York University, and is a graduate of the Academy GE Fellows Program. Throughout her career she has been a champion of diversity, equity, inclusion and empathetic collaboration.

HSS performs almost twice as many orthopedic surgeries than the next most popular hospital and 20 times more orthopedic surgeries than the average US hospital. HSS has the lowest readmission rates in the nation, and among the lowest infection and complication rates. HSS was the first hospital in New York State to receive Magnet Recognition for Excellence in Nursing Service from the American Nurses Credentialing Center five consecutive times. An affiliate of Weill Cornell Medical College, HSS has a main campus in New York City and over 20 facilities in New Jersey, Connecticut, in the Long Island and Westchester County regions of New York State, and in Florida.

HSS is the only hospital in North America designated by the World Economic Forum as a Global Innovation Hub for Value in Healthcare, and is a FIFA Medical Centre of Excellence. Members of HSS's medical staff serve as physicians for the athletic programs of several colleges and universities and numerous professional sports teams, including the New York Mets, New York Knicks, Brooklyn Nets, New York Giants, New York Red Bulls, and New York Liberty.

In addition to patient care, HSS leads the field in research, innovation, and education and serves as a major teaching hospital in collaboration with Weill Cornell Medical College.

"Mary's capability and character match this moment of historic opportunity for HSS to meet the demand for excellent musculoskeletal care," said Dr. Kelly. "I look forward to her partnership and leadership in advancing the operational excellence needed to ensure HSS is the best place for doctors and other clinicians to provide care, for patients to receive care, and for all colleagues to realize their full potential."

"Mary joins a world-class leadership team configured to Dr. Kelly's personal strengths and priorities and will help sustain continuing leadership
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and success for HSS well into the future," said Shapiro.

"HSS is one of the most admirable organizations of any kind, and famously home to the most talented people committed to advancing excellence in every way," said Cassai. "I could not be more humbled and excited to help the organization and my new colleagues to become even better together."

Source: [Hospital for Special Surgery](#)

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