

Final Programme for the EAHM Congress

CONGRESS PROGRAMME		
Thursday, 9 September 2010		
TIME	TITLE	LANGUAGE
From 08:30	Registration desk open	
09:00	General Meeting of the European Association of Hospital Managers (EAHM)	
10:00	Doors Open	
10:30	OPENING CEREMONY	
	Roel Gilgen , President of the Swiss Association of Hospital Managers (SVS), CH	D
	Paul Castel , President of the European Association of Hospital Managers (F)	F
	City Chancellor Dr. Claudio Nissen , Head of the City of Zurich's Department of Health and the Environment (CH)	D
	State Councillor Dr. Thomas Heinegger , Head of the Department of Health of the Canton of Zurich (CH)	D
	Federal Councillor Didier Burkhalter , Federal Department of Home Affairs (CH)	F
11:30	REAL Healthcare Reform: Safety First - The Intrinsic Property of Financial, Operational, and Clinical Success	
	Dr. Charles Denham , Chair of the National Quality Forum (USA)	E
	LUNCH	
13:30	Golden Helix Award	D
	Gabriele Kichner, Managing Director of the Verband der Krankenhausbetreiber (Deutschland e.V.)	
	Congress moderator Nicole Wustenfelder , Editor, Schweizer Fernsehen (CH)	

Last call for the 23rd EAHM Congress in Zurich

Don't miss this chance and register now at www.zurich2010-eahm.ch.

Top speaker at the EAHM Congress is Dr. Charles Denham, USA. We are very proud to announce that the Chairman of the National Quality Forum of the United States of America, Dr. Charles Denham, will be speaking at the EAHM Congress.

His focus will be on the topic of REAL Healthcare Reform: **Safety First – The Intrinsic Property of Financial, Operational, and Clinical Success**.

Dr. Denham is involved in coordinating U.S. as well as international quality, certifying and purchasing organisations along a path of harmonisation of measures, standards and practices, which encourages hospitals and healthcare organisations to dramatically improve patient safety and care performance.

As well as Dr. Denham various international speakers will be outlining their latest views and experiences regarding the Congress topic 'Roadmap to Top Quality'. Please go to the Congress website for the latest Programme.

We look forward to seeing you.

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