

Best in KLAS Award for Sectra's Acute Care PACS



The medical imaging IT company Sectra announced that its acute care PACS has been awarded "Best in KLAS" by the research firm with the same name in the "2013 Best in KLAS: Software and Services" report.

The initial version of Sectra PACS was installed more than 20 years ago and is now responsible for managing over 70 million annual radiology examinations worldwide.

"We believe that our KLAS scores are representative of an ongoing initiative to increase customer satisfaction. By becoming more systematic in seeking client feedback, as well as making special efforts in understanding the needs of our customer's customer, referring physicians, we have significantly raised the responsiveness of our support services and improved the overall user experience. The products we have released in the past year are also reflective of our customers' requirements for effectiveness and innovation," says Sectra North American President, Mikael Anden.

A large hospital PACS Manager commented to KLAS in December, 2013, "The latest version of Sectra PACS is the most stable yet. It does a great job of handling large image sets. Visiting radiologists prefer Sectra PACS over what they have at their home hospitals."

Sectra PACS provides radiologists the ability to perform their work smoothly and efficiently in a data-intense environment. It is designed to enhance communication and collaboration between the radiology department and its referring physicians, thereby improving diagnostic quality and minimizing report turnaround times.

Source: Sectra
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