

# Tackling Attrition: British Medical Association Strategies to Retain Doctors



The National Health Service (NHS) faces a staggering financial burden due to the premature departure of doctors, with estimates ranging from £2.4bn to potentially £5bn annually, as outlined in <u>a report by the British Medical Association (BMA)</u>. This exodus, encompassing an estimated 15,000 to 23,000 doctors in England alone between September 2022 and September 2023, not only depletes crucial medical expertise but also strains public finances. The report, "When a doctor leaves: tackling the cost of attrition in the UK's health services," delineates key areas demanding urgent intervention to retain doctors, safeguard patient care, and alleviate fiscal strain.

## **Remuneration and Debt for NHS Doctors**

The foremost challenge lies in remuneration and debt alleviation. The erosion of real-terms pay has fuelled discontent among doctors, propelling many to seek better-compensated roles elsewhere. Addressing this entails reversing pay degradation and offering debt relief, thereby fostering a conducive environment for doctor retention within the NHS. Additionally, the report suggests that writing off student debt for doctors working within the NHS would provide added incentive to stay, aligning financial incentives with professional commitment.

# **Prioritizing Optimal Working Conditions**

Equally pivotal are conducive working conditions. The prevailing milieu often compels doctors to exit due to overbearing workloads, compromised work-life balance, and inadequate facilities. Rectifying this necessitates concerted efforts from governments, health systems, and employers to alleviate workload pressures, enhance work-life equilibrium, and ensure safe, supportive workplaces, thereby fostering an environment where doctors are inclined to stay. This includes expanding access to basic facilities and services, reducing harassment and abuse, and providing adequate resources for doctors to perform their duties effectively.

#### **Building an Inclusive Environment**

Moreover, fostering diversity and inclusivity is imperative for retaining a multifaceted medical workforce. Combatting discrimination and facilitating support mechanisms for individuals with diverse needs are paramount in nurturing an inclusive environment conducive to long-term retention. By prioritizing diversity initiatives and providing resources for inclusive practices, the NHS can create a culture where all doctors feel valued and respected, enhancing their commitment to the organization.

## Nurturing Excellence Needs Investing in Professional Development

Furthermore, prioritizing professional development and support is indispensable amidst intense work environments. Ensuring that doctors can leverage their skills effectively, with ample opportunities for growth and progression, is instrumental in bolstering retention efforts. This includes providing access to continuous learning opportunities, mentorship programs, and career advancement pathways tailored to doctors' aspirations and strengths. Dr. Latifa Patel, BMA representative body chair and workforce lead, underscores the pressing need for action. The burgeoning waiting lists, strained services, and fatigued staff underscore the urgency of addressing doctor retention. The astronomical costs associated with replacing departing doctors underscore the imperative for policymakers to prioritize retention initiatives.

The NHS stands at a critical juncture, grappling with the repercussions of doctor attrition. The exorbitant costs of replacing departed doctors underscore the urgency of comprehensive retention strategies. By prioritizing fair compensation, conducive working environments, diversity, and professional development, policymakers can foster an NHS where doctors feel valued, supported, and motivated to stay, thereby safeguarding patient care and alleviating fiscal strain. Failure to address these challenges risks exacerbating the healthcare system's woes and compromising patient outcomes.

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