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Denmark

Citizens logged in with their digital signature to their personal page on the Danish portal for citizens Borger.dk can now access their patient records and make use of a full range of health-related e-services.

The 'My Health Summary' service allows them to have an overview of their health information prescriptions, hospital stays, electronic health records, status of test results, organ donation and living wills. Citizens can also order new health cards or change General Practitioners (GPs) online. Through the Health and illness section, users can also obtain answers any questions they may have about the Danish healthcare system.

This is the result of collaboration between Borger.dk and Sundhed.dk, the national e-health portal. Jimmy Kevin Pedersen, Head of the National IT and Telecom Agency, Citizen Communications Office said: "Borger.dk offers everything in one place. This means that citizens can find information, use self-service solutions..."

The 'Physician choice' section is also expected to become popular; it combines information about the doctors to choose from and makes it possible to have a change of GP recorded.

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